

Privacy Policy

Protecting your private information is our priority. This Statement of Privacy applies to www.rickscrane.com and Rick's Crane Service, LLC and governs data collection and usage. For the purposes of this Privacy Policy, unless otherwise noted, all references to Rick's Crane Service, LLC include "www.rickscrane.com" and "Rick's Crane Service". By accessing the Rick's Crane Service website, you consent to the data practices described in this statement.

Collection of your Personal Information

In order to better provide you with products and services offered on our Site, Rick's Crane Service may collect personally identifiable information, such as your:

- First and Last Name
- Mailing Address
- E-Mail Address
- Phone Number

We do not collect any personal information about you unless you voluntarily provide it to us. However, you may be required to provide certain personal information to us when you elect to use certain products or services such as our contact form which is available on our Site. These same products and services are also available in person or by calling our office at (330) 618-7020 if you do not wish to provide this information via the internet. We offer an online order form for convenience purposes only. We will only use your information for communicating with you in relation to services and products you have requested from us. We may also gather additional personal or non-personal information in the future.

Use of your Personal Information

Rick's Crane Service only collects and uses your personal information to deliver the services you have requested.

Sharing Information with Third Parties

Rick's Crane Service does not sell, rent or lease its customer lists to third parties.

Rick's Crane Service will only use your personal information in regard to the current information requested, to communicate or clarify information from you as needed to complete the order.

Rick's Crane Service may disclose your personal information without notice, if required to do so by law, or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on Rick's Crane Service or the site; (b) protect and defend the rights or property of Rick's Crane Service; and / or (c) act under exigent circumstances to protect the personal safety of users of Rick's Crane Service or the public.

Automatically Collected Information

Information about your computer hardware and software may be automatically collected by Rick's Crane Service. This information can include: your IP address, browser type, domain names, access times and referring website addresses. This information is used for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of the Rick's Crane Service website.

Use of Cookies

The Rick's Crane Service website may use "cookies" to help you personalize your online experience. A cookie is a text file that is placed on your hard disk by a web page server. Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you and can only be read by a web server in the domain that issued the cookie to you.

One of the primary purposes of cookies is to provide a convenience feature to save you time. The purpose of a cookie is to tell the Web server that you have returned to a specific page. For example, if you personalize Rick's Crane Service pages, or register with Rick's Crane Service site or services, a cookie helps Rick's Crane Service to recall your specific information on subsequent visits. This simplifies the process of recording your personal information, such as billing addresses, shipping addresses and so on. When you return to the same Rick's Crane Service website, the information you previously provided can be retrieved, so you can easily use the Rick's Crane Service features that you customized.

You have the ability to accept or decline cookies. Most Web browsers automatically accept cookies, but you can usually modify your browser settings to decline cookies if you prefer. If you choose to decline cookies, you may not be able to fully experience the interactive features of the Rick's Crane Service services or websites you visit.

Links

This website contains links to other sites. Please be aware that we are not responsible for the content or privacy practices of such other sites. We encourage our users to be aware when they leave our site and to read the privacy statements of any other site that collects personally identifiable information.

Security of your Personal Information

Rick's Crane Service secures your personal information from unauthorized access, use, or disclosure. Rick's Crane Service uses the following methods for this purpose:

- SSL Protocol

When personal information is transmitted to other websites, it is protected through the use of encryption, such as the Secure Sockets Layer (SSL) protocol.

We strive to take appropriate security measures to protect against unauthorized access to or alteration of your personal information. Unfortunately, no data transmission over the Internet or any wireless network can be guaranteed to be 100% secure. As a result, while we strive to protect your personal information, you acknowledge that: (a) there are security and privacy limitations inherent to the Internet which are beyond our control; and (b) security, integrity, and privacy of any and all information and data exchanged between you and us through this Site cannot be guaranteed.

Children Under Thirteen

Rick's Crane Service does not knowingly collect personally identifiable information from children under the age of thirteen. If you are under the age of thirteen, you must ask your parent or guardian for permission to use this website.

Disconnecting your Rick's Crane Service information from Third Party Websites

You are able to access the Rick's Crane Service Facebook and Instagram pages by clicking the links located throughout our website. To do so, you may be required to login using your account information.

Rick's Crane Service does not store this information. To disconnect from Facebook or Instagram, you will have to logout through their third party websites. We are only providing a link to those pages and are not affiliated with Facebook or Instagram.

E-Mail Communications

At this time, Rick's Crane Service will only use your e-mail address to contact you in response to the order placed through our website. We will not send announcements, offers, alerts or any other information to your e-mail address. Should we create an email list for this type of communication in the future, you will have the opportunity to choose to opt in, or opt out of such communications. We will never add you to a list you did not request to be a part of.

Changes to this Statement

Rick's Crane Service reserves the right to change this Privacy Policy from time to time. We will notify you about significant changes in the way we treat personal information by sending a notice to the primary e-mail address specified in your account, by placing a prominent notice on our site, and/or by updating any privacy information on this page. Your continued use of the Site and/or Services available through this Site after such modifications will constitute your: (a) acknowledgment of the modified Privacy Policy, and (b) agreement to abide and be bound by that Policy.

Contact Information

Rick's Crane Service welcomes your questions or comments regarding this Statement of Privacy. If you believe that Rick's Crane Service has not adhered to this Statement, please contact Rick's Crane Service at:

Rick's Crane Service, LLC

3235 East State Street

Barberton, OH 44203

Email Address:

rickscraneservicellc@gmail.com

Phone:

(330) 618-7020

Effective as of March 1, 2023